

Visual Data Center

Mobile Installation Guide

Release 5.6.2

Optimum Path Inc.
Proprietary and Confidential

Optimum Path Inc.

www.optimumpathinc.com

LEGAL NOTICE

Copyright © 1999–2019. Optimum Path Inc. All rights reserved. The contents of this document constitute valuable proprietary and confidential property of Optimum Path Inc. and are provided subject to specific obligations of confidentiality set forth in one or more binding legal agreements. Any use of this material is limited strictly to the uses specifically authorized in the applicable license agreement(s) pursuant to which such material has been furnished. Any use or disclosure of all or any part of this material not specifically authorized in writing by Optimum Path Inc. is strictly prohibited.

Contact Optimum Path Inc. Support

Contact Optimum Path Inc. Support

For your convenience, Optimum Path Inc provides one site where you can access the information that you need for our enterprise products. You can access the resources listed below by going to <https://support.optimumpathinc.com>.

- Online and telephone contact information for technical assistance and customer services
- Product and documentation downloads
- Other helpful resources appropriate for your product

Contents

- Contact Optimum Path Inc. Support** **1**

- Contents** **3**

- Chapter 1: Introduction** **5**
 - About This Guide5
 - Audience5

- Chapter 2: Installing the Mobile Client** **7**
 - How to Install the Client on a Mac Desktop Computer7
 - Prerequisites7
 - Install the Adobe AIR Software8
 - Install the Mac Desktop Client8
 - Install the Client on an iPhone or iPad Device9
 - Install the Client on an Android Device9

Chapter 1: Introduction

About This Guide

The *Mobile Installation Guide* describes how to install, configure, and launch the Mobile client on a client device. This document provides detailed instructions for installing the client on a Mac desktop computer, an iPhone or iPad device, and an Android device.

Audience

This guide is intended for administrators who install, license, and configure the Visual Data Center client on these devices:

- Mac desktop computers
- iPhones and iPads
- Androids

Chapter 2: Installing the Mobile Client

How to Install the Client on a Mac Desktop Computer

To install the client on a Mac desktop computer, do the following:

- Review Prerequisites
- Install the Adobe AIR Software
- Install the Mac desktop client

Prerequisites

Before you install the Mobile client, Adobe AIR must be installed on the Mac desktop computer.

Install the Adobe AIR Software

Adobe AIR must be installed on a Mac computer before you install the Mac Desktop client.

Follow these steps:

1. Open the Safari browser and go to <http://get.adobe.com/air> to download Adobe AIR v27.0 or later.
2. Double-click the downloaded Adobe AIR Installer.
3. Click Open to run the installer.
4. Review the license agreement and click I Agree to proceed with the installation.
5. Enter the Administrator Name and Password, if necessary, and click OK.

Adobe AIR is installed.

6. Click Finish when the installation is completed.

Install the Mac Desktop Client

Verify that Adobe AIR is installed before installing the Mobile client software.

Follow these steps:

1. Download the VDCMobile.air file to the desktop and double-click the icon.
2. Click Install.

Installation Preferences appear.

3. Click Continue to finish the installation.

The Mobile client is installed under the Applications folder

4. Double-click the VDC Mobile icon to start the application.
5. Enter your Visual Data Center User Name and Password, and click OK to run the Mobile application.

Install the Client on an iPhone or iPad Device

You can install the Mobile client on an iPhone or iPad device. The application is located on the Apple App Store and can be found by entering a search for Visual Data Center. Download and install this application directly from the App Store for Apple devices.

Install the Client on an Android Device

The Mobile client application can be installed to Android devices by visiting the URL link provided by the Support team.

Follow these steps:

1. Select the link provide by Support.

The application is automatically downloaded and installed on the active Android device.

2. Double-click the application icon and log in to the Visual Data Center Mobile application.